

NOTICE OF WATER SHUT-OFF – IRRIGATION SYSTEM PROBLEM

California American Water Company

P.O. Box 578, Alton IL 62002

**IMPORTANT NOTICE**

12/01/2015

(T,D)

Customer Name	Account Number
Customer Mailing Address 1	Premise Number
Customer Mailing Address 2	Service Address

(T)

(T)

Dear Customer:

We have recognized that there may be a problem in your home or irrigation watering system; therefore, we have turned off the water to your home.

Please call customer service at 1-888-237-1333 during California American Water's business hours to discuss alternatives. Perhaps we could meet with a friend or neighbor who has access to your home.

(C)

While we have taken this action to prevent damage to your property, lack of water to any non-desert plants for an extended period of time may cause difficulties. We request that you call us as soon as possible.

Sincerely,

Customer Service

(TO BE INSERTED BY UTILITY)

ADVICE LETTER NO. 1092

ISSUED BY

D. P. STEPHENSON

NAME

(TO BE INSERTED BY C.P.U.C.)

DATE FILED 11-5-2015

EFFECTIVE 12-7-2015

DECISION NO. \_\_\_\_\_

DIRECTOR – Rates & Regulatory

TITLE

RESOLUTION \_\_\_\_\_